



Laura M. Walsh, DMD
Nicholas J. DePaola, DDS
33695 Bainbridge Rd., Ste. 100
Solon, OH 44139
info@solonfamilydental.com
(440)248-6823 fax (440)248-9030

We would like to take this opportunity to welcome you to our office!

Enclosed, you will find a few forms. Please complete these forms and bring them with you to your appointment.

On your first visit, a comprehensive exam will be completed. This will include a soft tissue evaluation and all x-rays necessary to adequately diagnose your oral condition. If you have recent dental x-rays, it would be helpful to have them sent to our office before your appointment. If they are not of diagnostic quality, we will recommend that they be retaken. Emailed x-rays are preferred, if available. You may have x-rays sent to info@solonfamilydental.com. Any child under 18 must be accompanied by an adult.

Here is some general information about our practice:

Our office hours are:

Monday: 10:00am – 5:00pm
Tuesday: 8:00am – 5:00pm
Wednesday: 8:00am – 5:00pm
Thursday: 7:00am – 4:00pm
Friday: 7:00am – 4:00pm

For our patients with insurance:

- Before your dental appointment, please be sure to verify your dental coverage. We are happy to help verify what benefits you have available if we are given the insurance information prior to your visit.
- Your dental claims will be filed for you as a courtesy.
- You are responsible for the estimated patient portion at each visit.

If you are not covered by a dental plan, you are responsible for payment the day of your visit. We accept all major credit cards, checks and cash. We do offer an in-office dental savings plan called Quality Dental Plan for patients without dental insurance – ask us for more information!

We are a very busy practice and often have a waiting list for appointments. Because of this, we require at least one full business day notice to reschedule or cancel. There is a \$25-75 fee (depending on the amount of time reserved) for short notice cancellations and broken appointments.

We look forward to meeting you! Please feel free to call with any questions you may have before your visit.

Sincerely,

Laura M. Walsh, DMD, FAGD

Nicholas J. DePaola, DDS